

Your clinician will document your consent within CLEARnotes. Without your consent, the recording feature will not be used.

Note: Due to the pilot's current stage, partial consent (e.g., only allowing recording but not data use for improvement) is not available.

What Happens if I Don't Consent?

If you choose not to participate, your care will proceed as usual. Your clinician will manually document the consultation in your patient record.

Where Can I Find More Information?

- Visit clearnotes.co.uk to learn more about CLEARnotes.
- For details about data processing, data protection, and your information rights, refer to the privacy notice provided by your Trust or contact the Trust's data protection office.

Thank you for taking the time to consider participating in the CLEARnotes pilot. Your cooperation is invaluable in shaping the future of healthcare documentation.

For further information



clearnotes.co.uk



@CLEARnotes



projectsupport@33n.co.uk



 **CLEARnotes**

More listening, less note taking



This leaflet provides essential information about the CLEARnotes pilot being conducted at this NHS Trust. It explains what CLEARnotes is, how it works, and what your consent involves. Please read this carefully to decide whether to participate in the pilot.

What is CLEARnotes and the CLEARnotes Pilot?

CLEARnotes is an innovative tool powered by artificial intelligence (AI) designed to create clear, structured summaries of clinician-patient consultations. Developed by NHS clinicians and industry experts, CLEARnotes records your conversation with a clinician and uses advanced technology to convert the audio into clear, structured, editable notes. The pilot program is currently being tested in several NHS trusts across England. It aims to:

1. Record, transcribe, and summarise consultations.
2. Gather feedback from clinicians and evaluate recordings, transcripts, and summaries to improve the tool's performance. This includes checking the accuracy of the notes, refining AI-generated summaries, and understanding clinicians' experiences.

Important: Your data will **not** be used to train AI models.

Participation is entirely voluntary, and you are not obligated to agree to the use of CLEARnotes in your consultation.



What Are the Benefits of CLEARnotes?

CLEARnotes is designed to make consultations more efficient and accurate, enabling clinicians to spend more time focusing on patient care. Benefits include:

- Reducing administrative tasks for clinicians.
- Enhancing the quality and consistency of medical documentation.
- Improving productivity and optimising patient safety.

The pilot aims to measure these benefits and identify areas for improvement.

How Does CLEARnotes Use AI?

CLEARnotes uses AI to:

1. Convert the audio recording of your consultation into a written transcript.
2. Generate a summary of the consultation based on the transcript, using prompts developed with NHS clinicians.

The AI is a support tool for clinicians and does not make any decisions about your care. Additionally, your data is not shared with AI providers or used for training AI models.

Who Developed CLEARnotes?

CLEARnotes was created by 33n, a team of over 70 specialists, including NHS clinicians, educators, and data engineers. It is part of the **CLEAR (Clinically Led workforce and Activity Redesign)** program, hosted by East Lancashire Hospitals NHS Trust, which supports NHS organisations in improving service quality, safety, and efficiency.

As part of the pilot, 33n acts as a data processor and will not retain any data collected after the pilot. For more information, visit clearnotes.co.uk.

What Am I Being Asked to Consent To?

Your consent is required for the use of CLEARnotes during your consultation. This includes:

1. Privacy and confidentiality: Confirming that you have read this leaflet, the CLEARnotes privacy notice, and the Trust's privacy notice, and that you understand how your information will be used.
2. Your rights: Acknowledging your right to withdraw consent at any time.
3. Use of CLEARnotes: Agreeing to:

- The recording of your consultation.
- The transcription and summary of the consultation.
- Using the data to improve CLEARnotes.